

Do you need help with **transport** to get to your medical appointment?



This booklet tells you about services in the Northern Rivers that either provide, or can help you find non-emergency health transport to get to your GP, specialist or hospital.  
In an emergency always dial 000.

**NORTHERN RIVERS HEALTH TRANSPORT DIRECTORY**



Social Futures

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[www.goingplaces.org.au](http://www.goingplaces.org.au)  
is the website for *all* Northern Rivers transport information.

Bus | Coach | Taxi | Community Transport | Rail | Shuttle

Concessions, Accessibility, News and upcoming events such as  
Transport Information Days and timetable changes.

Social Futures acknowledges the traditional owners of country throughout NSW where our programs are delivered. We acknowledge their continuing connection to land, water, sea and community. We pay respects to Australia's First Peoples, to their unique and diverse cultures, and to Elders past, present and future.

## **Tweed, Byron, Ballina Community Transport (TBBCT)**

TBBCT can provide door to door transport to medical appointments. They have wheelchair accessible vehicles should you need one.

TBBCT can assist people with mobility needs who are aged over 65 (or over 50 if Aboriginal or Torres Strait Islander); people of all ages with a disability; carers of frail aged or people with a disability; and transport disadvantaged people who cannot access public transport.

**1300 875 895 | [www.community-transport.org.au](http://www.community-transport.org.au)**

## **Non Emergency Health Related Transport (NEHRT)**

This service covers the Northern Rivers Region. NEHRT can organise medical transport for you if you are; unable to drive or have family/friends drive you, be unable to get to, or afford regular transport fares, and be unable to organise transport through any other organisation.

**1300 552 961**

## **Angel Flight Australia**

Angel Flight Australia is a charity which coordinates non-emergency flights with volunteer pilots for medically and financially disadvantaged people. The service is free of charge.

If you require medical treatments where other forms of transport are physically and emotionally taxing or unaffordable this may be the answer for you.

A registered health professional such as your GP, nurse or social worker must make a request to Angel Flight on your behalf to see if you can access this service.

**07 3620 8300 | [www.angelflight.org.au](http://www.angelflight.org.au)**

## **Leukaemia Foundation**

If you live between Grafton and Byron Bay and have leukaemia, lymphoma, myeloma or a related blood disorder, the Leukaemia Foundation can help with transport for your treatment. If you live in Tweed Shire they can refer you to another appropriate transport service.

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**02 6663 1288 | [www.leukaemia.org.au](http://www.leukaemia.org.au)**



## Lismore Base Hospital (LBH) Renal Unit

If you receive in-centre dialysis in Lismore, Ballina or Grafton, the LBH Renal Social Worker will work with you to help you access transport through existing services. They can also help you with IPTAAS.

**02 6620 2338**

## Country Care Link

This no-cost service provides transport to country people who are attending medical visits or a hospital stay in Sydney.

**02 8382 6434 or 1800 806 160 | [transport@outreach.net.au](mailto:transport@outreach.net.au)**

## Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS)

IPTAAS is a NSW Government initiative designed to help with the financial assistance towards travel and accommodation costs when a patient needs to travel lengthy distances for specialist medical treatment that is not available locally. Find out more at [www.enable.health.nsw.gov.au/services/iptaas](http://www.enable.health.nsw.gov.au/services/iptaas).

**1800 478 227**

### Other Local Transport Options

<b>Ballina Buslines</b> 02 6686 3666 <a href="http://www.ballinabuslines.com.au">www.ballinabuslines.com.au</a>	661, 669, 668 via Ballina Central Hospital 661 via Lismore Base Hospital
<b>Blanchs Bus Company</b> 02 6686 2144 <a href="http://www.blanchs.com.au">www.blanchs.com.au</a>	640, 641, 664, 665 routes via Ballina Central Hospital
<b>Ballina Taxi</b> 02 6686 9999 <a href="http://www.ballinataxis.com">www.ballinataxis.com</a>	Ballina and surrounds
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to rail and from for Sydney and Brisbane.
<b>Premiere Motor Service</b> 13 34 10 <a href="http://www.premierems.com.au">www.premierems.com.au</a>	Lismore to Brisbane & Sydney to Brisbane return services
<b>Greyhound</b> 1300 473 946	Sydney to Brisbane
<b>Byron Bay Shuttle</b> 02 6685 7447 <a href="http://www.byronbayshuttle.com.au">www.byronbayshuttle.com.au</a>	Airport shuttle bus to Brisbane and Gold Coast Airport
<b>Xcede</b> 02 6620 9200	Airport shuttle bus to Brisbane and Gold Coast Airport



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### Byron Shire Respite Services

BSRS offer a social support program to those who are elderly, living with a disability, living rurally, people living alone or people without family supports to maintain their independence. Clients can be referred by family members or friends or with permission by a service provider.

**02 6685 1921**

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<b>Blanchs Bus Company</b> 02 6686 2144 <a href="http://www.blanchs.com.au">www.blanchs.com.au</a>	640, 641, 645, routes via Byron Central Hospital
<b>Byron Taxi</b> 02 6620 9200	Byron and surrounds
<b>Mullumbimby Taxi</b> 02 6685 5008	Mullumbimby and surrounds
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to and from rail for Sydney and Brisbane.
<b>Premiere Motor Service</b> 13 34 10 <a href="http://www.premierems.com.au">www.premierems.com.au</a>	Sydney to Brisbane and return services
<b>Greyhound</b> 1300 473 946	Sydney to Brisbane and return services
<b>Xcede</b> 02 6620 9200	Airport shuttle bus to Brisbane and Gold Coast Airport



# CLARENCE VALLEY

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(02) 6645 3200 | [www.clarencecommunitytransport.net.au](http://www.clarencecommunitytransport.net.au)

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### Other Local Transport Options

<b>Busways</b> 02 6642 2954 <a href="http://www.busways.com.au">www.busways.com.au</a>	375, 376 & 377 routes via Grafton Base Hospital 380 route via Maclean District Hospital
<b>Grafton Taxis</b> 02 6642 3622	Grafton and surrounds
<b>Maclean Taxis</b> 02 6645 4777	Maclean and surrounds
<b>Yamba Taxis</b> 02 6645 5888	Yamba and surrounds
<b>Yamba Airport Shuttle</b> 02 6645 3200 <a href="http://www.yambashuttle.com.au">www.yambashuttle.com.au</a>	Shuttle to and from Byron
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to and from rail for Sydney and Brisbane
<b>Premiere Motor Service</b> 13 34 10 <a href="http://www.premierems.com.au">www.premierems.com.au</a>	Sydney to Brisbane and return
<b>Greyhound</b> 1300 473 946	Sydney to Brisbane and return
<b>Byron Bay Shuttle</b> 02 6685 7447 <a href="http://www.byronbayshuttle.com.au">www.byronbayshuttle.com.au</a>	Airport shuttle bus to Brisbane and Gold Coast Airport
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UCCTT provides health transport to residents in Richmond Valley, Lismore and Kyogle LGAs. They provide personalised local and long distance, door to door transport and now have a wheelchair accessible vehicle available.

02 6682 4334 | [www.mrnc.com.au](http://www.mrnc.com.au)

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<b>North Coast Limousines</b> 02 6632 2020	Kyogle, Richmond Valley and Lismore
<b>Bush Turkey Express</b> 02 6632 2020	Direct transport between Kyogle and Lismore
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to rail for Sydney and Brisbane, There is also a coach service from Casino to Brisbane via Lismore



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**02 6620 2338**

### **Country Care Link**

This no-cost service provides transport to country people who are attending medical visits or a hospital stay in Sydney.

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### **Uniting Care Casino Transport Team (UCCTT)**

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**02 6682 4334 | [www.mrnc.com.au](http://www.mrnc.com.au)**

### **LiNC**

LiNC is a volunteer organisation operating out of Alstonville. LiNC Alstonville supports residents in the 2477 postcode who may not be able to access assistance through government agencies for ordinary everyday services. They can connect you with a volunteer driver to get you to local medical services. You will need to provide at least three days notice of your appointment.

**02 6628 6960**

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<b>Lismore Taxi</b> 131 008	Lismore and surrounds
<b>North Coast Limousines</b> 02 6632 2020	Kyogle, Richmond Valley and Lismore
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to rail for Sydney and Brisbane, There is also a coach service from Casino to Brisbane via Lismore
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### Murwillumbah Meals on Wheels

A service for the frail aged and people with a disability (ie HACC eligibility). As well as their regular meal service, Murwillumbah Meals on Wheels can assist with social transport needs. If for whatever reason community transport is unable to assist you and you need to get to a doctor or specialist they will endeavour to set you up with a volunteer driver.

02 6672 8866

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<b>Surfside</b> 02 6626 1499 <a href="http://www.nrbuslines.com.au">www.nrbuslines.com.au</a>	602, 604 routes to Tweed Hospital 768 John Flynn Hospital
<b>Tweed Taxi</b> 133 422 1300 656 818	Tweed and surrounds
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to and from rail services for Sydney and Brisbane
<b>Premiere Motor Service</b> 13 34 10 <a href="http://www.premierems.com.au">www.premierems.com.au</a>	Sydney to Brisbane and return
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<b>Byron Bay Shuttle</b> 02 6685 7447 <a href="http://www.byronbayshuttle.com.au">www.byronbayshuttle.com.au</a>	Airport shuttle bus to Brisbane and Gold Coast Airport
<b>John Flynn Hospital Courtesy Shuttle</b> (07) 5598 9000 <a href="http://www.johnflynnprivate.com.au">www.johnflynnprivate.com.au</a>	Courtesy shuttle to and from John Flynn Hospital
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**02 6662 7940 | [www.ucctt.org](http://www.ucctt.org)**

### **Mid Richmond Neighbourhood Centre**

Provides door to door medical transport for residents of the lower Mid Richmond Valley, who are HACC eligible (ie frail aged or with a disability), or on a government benefit such as Parenting Payment or Newstart, who are unable to travel any other way.

**02 6682 4334 | [www.mrnc.com.au](http://www.mrnc.com.au)**

### **Casino Aboriginal Medical Service (CAMS)**

CAMS has a transport worker, so if you are a patient at this clinic, they may be able to help you with local health transport.

**02 6662 3514**

### **Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS)**

IPTAAS is a NSW Government initiative designed to help with the financial assistance towards travel and accommodation costs when a patient needs to travel lengthy distances for specialist medical treatment that is not available locally. Find out more at [www.enable.health.nsw.gov.au/services/iptaas](http://www.enable.health.nsw.gov.au/services/iptaas).

**1800 478 227**



## Other Local Transport Options

<b>Northern Rivers Buslines</b> 02 6626 1499 <a href="http://www.nrbuslines.com.au">www.nrbuslines.com.au</a>	672 route via Casino and District Memorial Hospital
<b>Northern Rivers Buslines</b> 02 6626 1499 <a href="http://www.nrbuslines.com.au">www.nrbuslines.com.au</a>	670, 675 Lismore Base Hospital
<b>Casino Cabs</b> 02 6662 1100	Casino and surrounds
<b>North Coast Limousines</b> 02 6632 2020	Kyogle, Richmond Valley and Lismore
<b>TrainLink</b> 13 22 32 <a href="http://www.nswtrainlink.info">www.nswtrainlink.info</a>	Extensive network of coaches connecting through to and from rail for Sydney and Brisbane, There is also a coach service from Casino to Brisbane via Lismore
<b>Premiere Motor Service</b> 13 34 10 <a href="http://www.premierems.com.au">www.premierems.com.au</a>	Lismore to Brisbane & Sydney to Brisbane return services
<b>Byron Bay Shuttle</b> 02 6685 7447 <a href="http://www.byronbayshuttle.com.au">www.byronbayshuttle.com.au</a>	Airport shuttle bus to Brisbane and Gold Coast Airport
<b>Xcede</b> 02 6620 9200	Airport shuttle bus to Brisbane and Gold Coast Airport





# Social Futures



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